

## Schedule of Service Charges

DATE: 01 March 2021

## Installation Charges

SI No.	Part Name	Customer Price(Rs)
1	Chimney Installation cum Demo Within Municipal Limits	500
2	Chimney Installation cum Demo - Outside Municipal Limit	650
3	Island Chimney Installation cum Demo Within Municipal Limits	1750
4	Island Chimney Installation cum Demo outside Municipal Limits	2500
5	Split chimney Installation cum Demo Within Municipal Limits	1000
6	Split chimney Installation (Outside Municipal Limits )	1750
7	Built-in-Hob/Oven/Microwave Oven/Warmer Drawer/Dishwasher Installation cum Demo	350
8	Built-in-Hob/Oven/Microwave Oven/Warmer Drawer/Dishwasher Installation (OutsideMunicipal Limits)	500
9	Cooking Range Installation cum Demo Within Municipal Limits	350
10	Cooking Range Installation (Outside Municipal Limits )	500
11	Built-in-Hob/Gas Stove Conversion From LPG to PNG Within Municipal Limits	350
12	Built-in-Hob/Gas Stove Conversion From LPG to PNG (Outside Municipal Limits )	500
13	Chimney Over 3-ft. Installation cum Demo Within Municipal Limits	2500
14	Chimney Over 3-ft. Installation (Outside Municipal Limits)	3200
15	Cooking Range Conversion From LPG to PNG Within Municipal Limits	500
16	Cooking Range Conversion From LPG to PNG (Outside Municipal Limits)	750
17	Water heater installation cum Demo Within Municipal Limits	250
18	Water heater installation cum Demo (Outside Municipal Limits )	350
19	JMG,MG,INDUCTION (S.A) Demo Within Municipal Limits	250
20	JMG,MG,INDUCTION (S.A) Demo Within Municipal Limits (Outside Municipal Limits)	350

## Service Charges

SI No.	Part Name	Customer Price(Rs)
1	Chimney Regular Service	500
2	Deep clean Chimney Service	1200
3	Dish Washer Service	600
4	Gas Stove/Induction/Hob Service within Municipal Limits	250
5	Gas Stove/Induction/Hob Service Outside Municipal Limits	350
6	Visit Charge-Out of Warranty within Municipal Limits	250
7	Visit Charge-Out of Warranty Outside Municipal Limits	350
8	Demo charges within Municipal Limits	250
9	Small appliances visit charges within Municipal Limits	250
10	Water Heater service charges within Municipal Limits	250

## **Terms & Conditions**

Charges mentioned here are only for the product being serviced periodically/regularly as per the terms and condition of the company.

- These Service Charges are valid till next intimation
- Travelling charges, outside municipal limits are to be paid extra @ Rs. 2/km
- Taxes will be charged extra, over and above the mentioned charges.
- Cleaning services available on cost basis only.
- Authorized service center can't charge more than above prescribe rates from customer under any circumstances
- Service technician must give the cash memo/receipt to the customer.
- These charges do not include any type of civil work. The hole for the exhaust pipe, to go out and the cutting of the stone/slab for Hob installation to be arranged by customers only.
- In case the customer enters into any arrangement to do any civil work with the service provider, it will not be within the scope of any warranty or service arrangement and the Company will not be responsible for any deficiency in the service on this count.
- Any damages occurred during installation e.g breakage of tile/granite etc. will not be taken care of by the company/Service centre.
- It is recommended that a 6" Dia. PVC Pipe is installed by the customer for ducting to take the smoke out of the kitchen, The pipes, bends and clips etc needs to be provided by the customer only. In case the customer uses the services of the service provider in procuring the same then the commercial terms should be settled well in advance to avoid any future mis-understanding.
- Wherever the site visit is required for marking the civil work or stone cutting, 50% of the installation charges will need to be paid in advance, these will be adjusted at the time of final installation on completion of the job.
- Out-station calls will be attended as per the case- to-case basis depending on the distance and the actual fare will be charged. All commercials will be discussed before the job is taken to avoid any confusion.
- Re-installation will be considered as new installation and above charges will be applicable.
- If Installation done by other than Authorized person, any complaint related to the installation will be treated as new installation and charges as above will be applicable.
- Demonstration of any product like Food Processor/ Juicer Mixer Grinder / Mixer Grinder / Mini Chopper / Induction Cooker / OTG at home the visit charges will be applicable. However customer may visit the nearest service center along with product for Free Demo after fixing an appointment.
- Plastic / Rubber and Glass parts are not covered under warranty.
- Cost of the Spare Parts (in,out pipe,fastners) if used any will be extra.
- Cooktop installation on LPG is on chargeable basis.
- Site visit charges 250/- balance will be pay after installation

- Customers to arrange on their own Plumbing/Electrical/Carpentry works if any